

ENGLISH FOR BUSINESS

LISTENING TEST

LEVEL 2

Instructions to Candidates

- (a) *DO NOT OPEN THIS BOOK UNTIL THE SUPERVISOR TELLS YOU TO START*
- (b) *This is a multiple choice test. The test has **2** parts with a total of **30** questions.*
- (c) *You will listen to a series of short recordings. You will hear each listening passage **once**, so you must listen carefully. After hearing each recording choose the correct answer to each question and mark your choice **in pencil** on your answer sheet.*
- (d) *Do not mark your answers in this test book – only answers marked on the answer sheet can be scored. There is no time allowed at the end of the test to go back and check your answers or make any changes.*
- (e) *During the test use a rubber eraser to rub out any mistakes on the answer sheet.*
- (f) *Mark only one answer for each question. If you mark more than one answer for a question (for example A and C) it will automatically be scored wrong.*
- (g) *Do not make any other marks on the answer sheet as this could accidentally affect your score.*
- (i) *You are **not** allowed to use a dictionary during the test.*

NOW WAIT UNTIL THE SUPERVISOR TELLS YOU TO OPEN YOUR BOOK

Part 1

Instructions and sample questions

In Part 1 you will hear a question and then three different answers to that question. You have to choose the correct answer, A, B or C.

NOTE: The questions and the answers are **NOT** printed in your question book.

Now listen to the following example

[Recording]

The correct answer to the question *'So what do you do, what's your job?'*

is answer B *'I'm an assistant manager in a small travel company'*

So you would fill in 'B' on the answer sheet.

Now look at the answer sheet and find where you should start filling in the answers for Part 1.

There are 10 questions in Part 1, questions 1-10.

Now listen for question number 1.

Questions for Part 1 are NOT printed in question books and samples are only displayed here to demonstrate question style

1)

What time did they say they'd arrive?

- A. *We should get there by three at the latest.*
- B. *I think they should be here at about nine.*
- C. *Well you can drive, but it's quicker to fly.*

2)

Will I have to wait long if I want to see her?

- A. *Oh, no, it's not very big at all.*
- B. *Certainly, we can arrange that if you want.*
- C. *No, there are only 2 people in front of you.*

Part 2

Instructions

In Part 2 you will hear a short conversation or announcement. On your question paper you have a question about the conversation or announcement, and 4 possible answers. You have to choose the correct answer.

Here is an example

Read the sample question and the 4 answers, then listen to the conversation and choose the correct answer.

Question **How much does one shirt cost?**

- A £10.00
- B £15.00
- C £12.50
- D £20.50

Now listen to the conversation and choose the correct answer.

[Tape recording]

The correct answer is B; one shirt costs £15.00, so you would fill in 'B' on the answer sheet.

Now look at the answer sheet and find where you should start filling in the answers for Part 2.

There are 20 questions in Part 2, questions 11-30.

You have ten seconds to read each question, then you will hear the conversation or announcement.

Now look at the next page, read the first question and then listen for the conversation.

Part 2

Sample questions

The conversations shown in boxes are NOT printed in actual test books and samples are only displayed here to demonstrate style

Conversation for Question 3

- W Er John, you know this order, the one for Good-day Electronics?*
M Yes, what about it?
W Well, do you know if they want us to send it by post, or by courier service?
M I think it's quite urgent, so they probably want it sent by courier.
W Mmm - I'd better check, as that'll work out quite a lot more expensive.
M Yes, that would be a good idea.

3) What does the woman want to check?

- A. The address of Good-day Electronics
- B. The cost of sending the order by courier
- C. How they normally send orders to this client
- D. Whether to send the order by post or by courier

Conversation for question 4

- M There's a problem with the light in the corridor – sometimes it works and sometimes it doesn't.*
W I know. It's probably something to do with the switch. I'll ask the caretaker to see if he can fix it.
M Good – but in the meantime maybe we should put a notice on the door warning employees about it – we don't want somebody breaking their leg and then taking us to court!

4) What kind of problem is being discussed?

- A. An electrical problem.
- B. A personnel problem.
- C. A legal problem.
- D. A supply problem.

Conversation for question 5

And now, business news. The mobile phone company Phonezone have announced that they are closing their UK factory, and moving their main production site to Malaysia, due to lower labour costs in the Far East. It is feared that over 200 employees could lose their jobs as a result of the move.

5) What have Phonezone announced that they are going to do?

- A. Open a new factory in Malaysia
- B. Take on 200 new employees in the UK
- C. Lower the price of their mobile phones
- D. Move their employees to a new site

Answers to listening test sample questions

Level 2

- 1) B
- 2) C
- 3) B
- 4) A
- 5) A